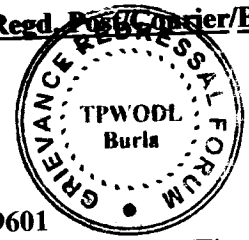


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/ 17804

Date: 31/05/24

**Present:**

Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/345/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Bimbadhar Pradhan At-Tulsipur Po-Karlaga Dist-Deogarh	4141-1353-0829	8658973588	
3	Respondent/s	S.D.O (E), Deogarh	Division D.E.D, TPWODL, Deogarh		
4	Date of Application	25.04.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	25.04.2024			
9	Date of Order	31/05/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Appeared

**For the Complainant-** Bimbadhar Pradhan

**For the Respondent -** SDO(Electrical), Deogarh, TPWODL.

**GRF Case No- BRL/345/2024**

Bimbadhar Pradhan

At-Tulsipur

Po-Karlaga

Dist-Deogarh

Consumer No.- 4141-1353-0829

**VRS**

SDO(Electrical), Deogarh, TPWODL.



**COMPLAINANT**

**OPPOSITE PARTY**

**GIST OF THE CASE**

Bimbadhar Pradhan appeared on Dt. 25.04.2024 at the camp held at Division Office, DED, Deogarh and submitted a written complaint wherein he has stated that "they are three brothers used to live together but now his brother have different electric connection as the arrear has increased and the power supply is disconnected since last 04 years hence, he has request to sought the issue and further, he said that he will paid Rs.5000.00 and request to allow instalment for payment of arrear."

**SUBMISSION OF OPPOSITE PARTY**

The opposite party has submitted billing abstract from Jan-2012 to Feb-2024, no PVR or written statement has been submitted in this case.

**OBSERVATION**

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 0.11KW with date of initial power supply 30.10.2011 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill. Meanwhile, the meter SI No WESCO9063775 was continued in billing since date of power supply. As seen, the complainant has been billed in category KTJ since the date of power supply to June 2016 & thereafter since July 2016 is continuing as domestic consumer & accordingly bills were raised time to time. In Feb 2018, March 2018, April 2018 the billing unit were 851, 3499 & 1100 with KWh reading of 4001, 7500 & 8600 respectively. Thereafter also billed for 1013, 4608 units in Aug 2018 & Sept 2018 respectively. In Aug 2020 the KWh reading was 14874 & it was intact up to Aug 2021. The photograph of the meter bearing SL No 805904 having year of Manufacturing Feb 2009 has been submitted by opposite party without any remarks thereon which is treated as irrelevant for this case where found the KWh reading was 14875 not consider in this case. The billing so raise from July 2016 to Aug 2021 was improper & suppressed readings were billed time to time as mentioned here. LD has been seen in FG data base from Aug 2023 to April 2024. During scrutiny of ledger, it is seen that Rs.19957.85 was debited on 19.04.2024 on account of recast of reading from April 2020 to Aug 2020 & credited Rs.334.34 on 30.03.2024 on account of recast of reading from April 2020 to Aug 2020 as well as credited Rs.41767.83 on 31.03.2024 from Oct-20211 to March 2020 taking IMR 1 & FMR 14874.

Hence, it is the opinion of the Forum that the opposite party has already been revised the bill and given effect in the ledger & found the outstanding of Rs.52130.38 on 19.05.2024 was correct & the complainant is liable to pay the same to the opposite party. Hence, the prayer of the complainant is not hold good as because the opposite party has already been taken steps to rectify the bill & no need of further revision is required.

Hence, the instance case is hereby dismissed.

Accordingly, the case is disposed of.



B. Mahapatra

(Co-opted Member)

Grievance Redressal Forum

TPWODL, Burla - 768017, At-Tulsipur, PO-Karaga, Dist-Deogarh



(A.P. Sahu)

Member (Finance)

Grievance Redressal Forum

TPWODL, Burla - 768017



A.K. Satapathy

(President)

President

Grievance Redressal Forum

TPWODL, Burla - 768017

2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF". )